

## Urgent appeal for the return of community healthcare equipment

Can you help us?

Millbrook Healthcare is making an urgent appeal to its service users: **if you have any of our community healthcare equipment you no longer need, please can you contact us, to arrange for it to be collected.** Our collections are free and contactless – where possible we pick up from outside people's homes to ensure everybody stays safe.

Due to shortages, our priority is to collect community beds, mattresses, commodes, bath lifts, shower chairs, toilet surrounds, patient turning equipment, hoists and slings. This equipment is loaned on behalf of the NHS and local authority social care teams when people leave hospital or after a period of illness, to help them stay safe at home and retain their independence.

The Covid-19 pandemic has increased demand for this equipment and created shortages in supply. If anyone has Millbrook Healthcare equipment they no longer need, please get in touch to book a free collection so that it can be reused to help others who are in need. At present, we have ample stocks of smaller items such as crutches and walking frames so we ask our service users to hold on to them for the time being.

Contact us to arrange a collection date and on the agreed day, where possible, leave the equipment outside your house. We will take the equipment to our service centres to be deep cleaned, tested and refurbished if necessary, ready to be issued to others on behalf of our clients - the NHS and local social care teams.

**Please visit [www.millbrook-healthcare.co.uk/collections](http://www.millbrook-healthcare.co.uk/collections) or call Millbrook Healthcare on 0330 1248214 between 9am and 5pm, Monday to Friday to arrange a contactless collection, free of charge.**

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### Notes for editors

- For further information, please contact Katherine Ritchie on 020 8347 6183 or [katherine@krconsult.co.uk](mailto:katherine@krconsult.co.uk)
- Images to support this appeal can be found via this link: <https://www.dropbox.com/sh/auscat7t3wxlr/f/AACkAt6M95yid3rRWnxZw1JKa?dl=0>
- **Millbrook Healthcare:** Established in 1995, Millbrook Healthcare is a leading provider of community equipment, wheelchairs, assistive technology and home improvement agency services in the UK. Millbrook Healthcare offers the broadest range of community and mobility-related services in the industry and is the only provider to supply these as a fully integrated offering to NHS and local authority commissioners.

Millbrook Healthcare's integrated community equipment service provides assisted living products and services, such as walking frames, hoists and pressure care equipment, allowing service users to remain at home rather than in care environments. Millbrook Healthcare delivers over 800,000 items each year.

Headquartered in Southampton, Millbrook Healthcare has 29 service centres across the UK.

**[www.millbrook-healthcare.co.uk](http://www.millbrook-healthcare.co.uk)**