

Benefit Support

- Carers entitlements
- Form checking and support
- Peace of mind for carers



What is a Benefits volunteer?

- A volunteer with a working knowledge of the main benefits that carers can claim for themselves or the person they care for - such as Carers Allowance, Disability Living Allowance, Personal Independence Payments and Attendance Allowance.
- You will check forms and paperwork to make sure they cover all points correctly so that the family is claiming its entitlements.



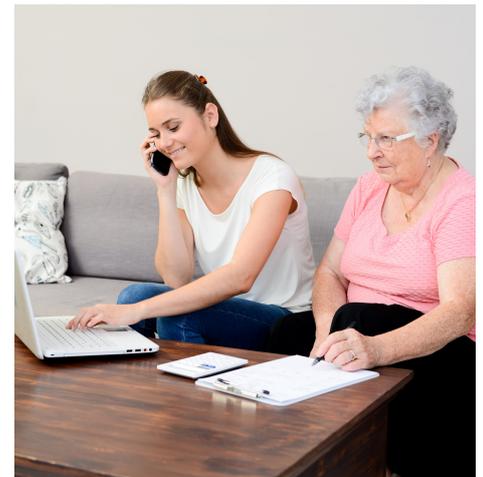
What will you get out of it?

- You will be making a big difference to carers, giving them peace of mind and friendly support to navigate a system which many find confusing.
- You'll be putting to good use your knowledge and skills of the benefit system. Our experience benefits adviser will guide and support you. You will be part of a small new team, learning from each other.
- This will suit you if you want to gain experience in the advice and guidance field or have worked in a similar setting previously.



What's involved?

Based at our Bedford office, you'll be on the weekly rota to cover appointments to check forms and supporting documentation.



The skills you'll need

- Friendly, confident and empathic with an enquiring mind
- Organised, flexible and reliable - able to keep the commitment to the carer
- Work within boundaries - keep to the limit of the role
- IT skills to enter information directly onto our client database
- Team working - cooperate with others, feedback any issues, concerns or learning



How we will support you

- You will be linked to the benefits adviser who will support you in your role and ensure you have all the information you need
- We'll apply for a DBS (police check) if you don't have a recent one
- We'll give you induction training – about CiB and about your role
- We'll invite you to volunteer socials and forums, and team events
- We'll keep you updated with charity news



How to apply

Please ring or email for a chat about what you can offer. We will then send you a short online application form.

“ I would like to be involved in a local organisation which offers a valuable service in the community ”



Interested?

Contact our Volunteer Coordinator
Carol Solaiman
Tel-0300-111-1919
volunteering@carersinbeds.org.uk

Follow us on social media



Your time

- A weekday morning from 10 - 1pm for appointments
- Time for admin tasks
- You will submit a record of your total monthly hours to the volunteer co-ordinator
- We ask that you commit to at least 6 months of volunteering in this role

Where you will be volunteering

- This role is based at our Bedford office
- There may be scope to provide the service at groups throughout the county
- We reimburse travel expenses



Our Vision

Carers will feel recognised, respected and supported in their caring role